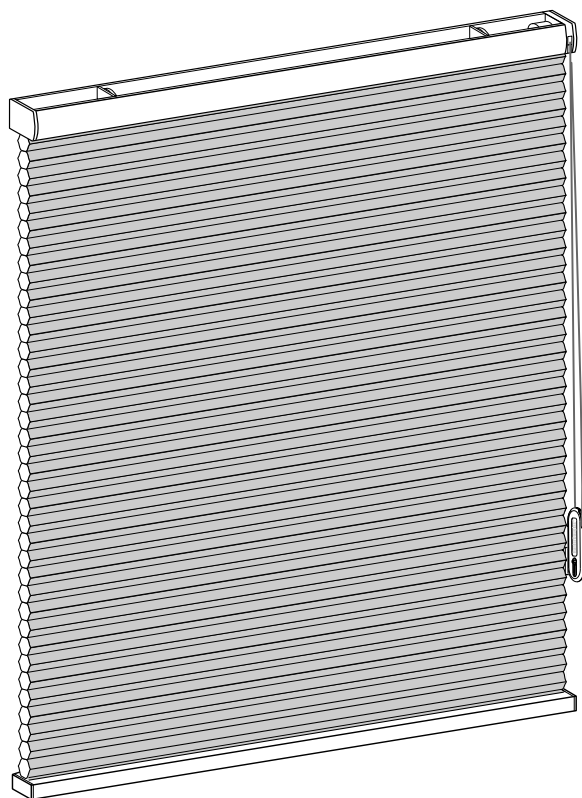


# Installation and Care Instructions

## Duette® and Applause® Honeycomb Shades



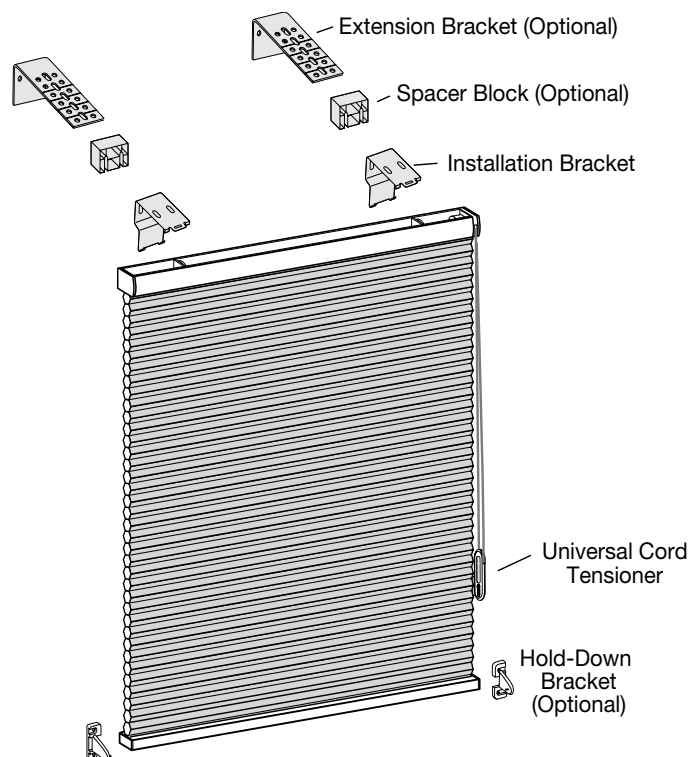
## EasyRise™ Standard and Two-On-One Headrail Shades

# HunterDouglas

THANK YOU for purchasing a Hunter Douglas product. Your new window shade has been custom built for you from the highest quality materials. Once in your window, it will provide you with a lifetime of beauty and trouble-free use.

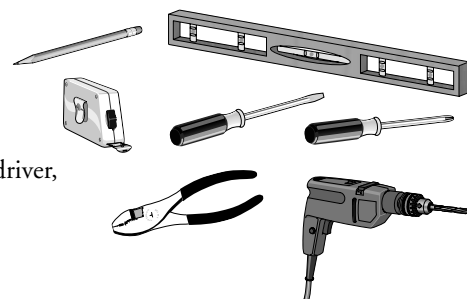
## Getting Started

- Remove the shade from the package. Keep the packaging until the shade operates to your satisfaction.
- Check the diagram to make sure you have the necessary parts.



### Tools needed for installing your shade:




- Flat blade and Phillips screwdrivers
- Level
- Measuring tape
- Pencil
- Pliers
- Power drill, 1/4" hex driver, and drill bits



For assistance, call the Hunter Douglas  
Customer Information Center  
at 1-888-501-8364

Visit our Web site at [hunterdouglas.com](http://hunterdouglas.com)

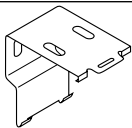
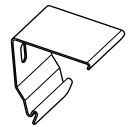
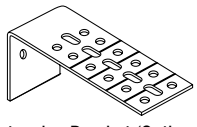
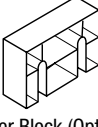
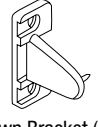
In addition, you will need fasteners designed to work with your specific mounting surfaces:

Mounting Surface	Fastener
Wood	No. 6 Hex Head Screws (Provided) 
Drywall, Plaster	Wall Anchors, Expansion Bolts (Not Provided) 
Metal	Sheet Metal Screws (Not Provided) 

Contents of the hardware package may vary depending upon how the shade was ordered and whether the shade will be inside or outside mounted.

# 1 Mount The Installation Brackets

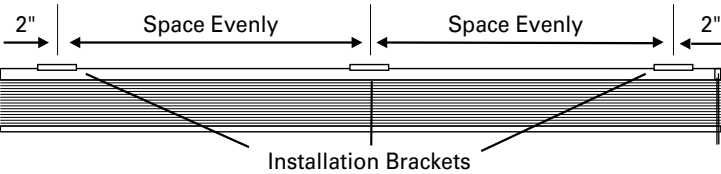
## Bracket Requirements

Bracket Type	Brackets Required For Headrail Width				
	12" to 38"	38 1/8" to 72"	72 1/8" to 106"	106 1/8" to 140"	140 1/8" to 174"
 3/4" & 1 1/4" Installation Bracket	2	3	4	5	6
 3/8" Installation Bracket	2	3	4	5	6
 Extension Bracket (Optional)	2	3	4	5	6
 Spacer Block (Optional)	1-3 per bracket				
 Hold-Down Bracket (Optional)	2				

\*Double and Triple Honeycomb included

## Bracket Placement

- Measure 2" in from the ends of the headrail and mark the bracket location on the mounting surface.
- Bracket placement is the same for inside and outside mounts.



## Inside Mount Applications

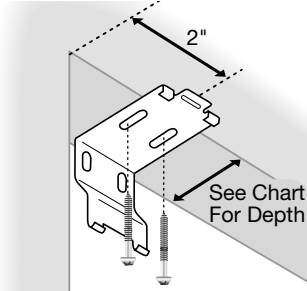
Bracket Type	Minimum Depth	Fully Recessed Depth
3/8" Pleat	1"	2 1/4"
3/4" Pleat*	1"	2 1/8"
1 1/4" Pleat	2"	3 1/2"

\*Double and Triple Honeycomb included

The depth required for a fully recessed mount depends upon the application.

**NOTE:** Add to the minimum depth the dimension of obstructions such as window cranks or handles.

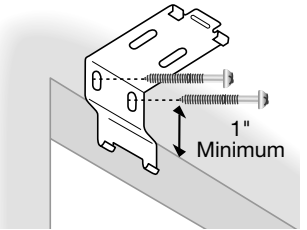
- Center each bracket over a mark on the mounting surface.
- Use a level to check that the brackets are level and aligned. Attach using two screws.



## Outside Mount Applications

The minimum mounting height for outside mounted shades is 1".

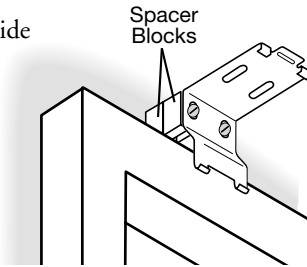
- Center each bracket over a mark on the mounting surface.
- Use a level to check that the brackets are level and aligned. Attach using two screws.



## Spacer Blocks (Optional)

Each spacer block projects brackets 1/2" away from the mounting surface.

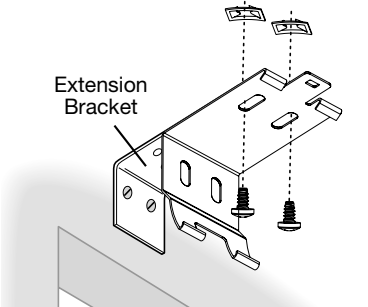
- Mount spacer blocks with the solid side facing the mounting surface.
- Use two mounting screws. Screws should be long enough to secure the bracket to the mounting surface.
- Use a maximum of three spacer blocks per bracket.



## Extension Brackets (Optional)

Extension brackets project installation brackets up to 2 1/2" away from the mounting surface. Allow additional clearance for obstructions such as window cranks or handles.

- Use pliers or, if necessary, a metal saw to shorten extension brackets at indentations.
- Align and level brackets.
- Attach installation brackets to the underside of extension brackets using the provided screws and nuts.



**NOTE:** Use the same screw holes on each extension bracket to ensure brackets are projected an equal distance from the mounting surface.

## 2 Install The Shade

Lower the shade about 4".

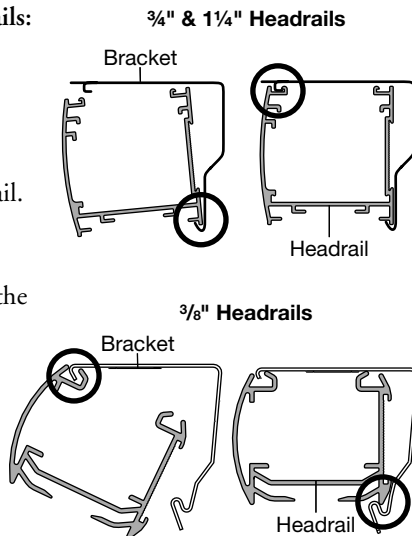
### For 3/4" And 1 1/4" Headrails:

With the colored side of the shade facing you, insert the headrail at an angle so the back tab on the bracket fits into the headrail.

- Rotate upward to snap into place.

• **For 3/8" Headrails:** With the colored side of the shade facing you, insert at an angle, the front lip of the bracket into the front groove on the top of the headrail.

- Rotate the headrail up and back to snap the back tab into place.

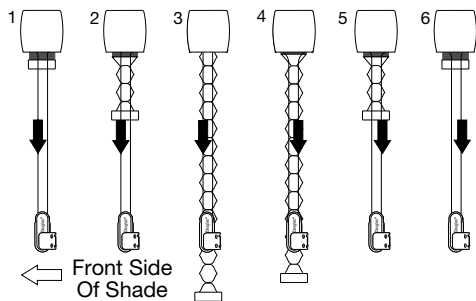


**NOTE:** Be careful not to pinch or catch any of the fabric in the installation bracket.

## 3 Operate The Shade

- Lower the shade by pulling on one side of the cord loop. Raise it by pulling on the other side.

**NOTE:** If you continue pulling on the same cord after the shade is lowered, it will immediately begin to raise.



## 4 Adjust The Shade

### Verify Shade Length

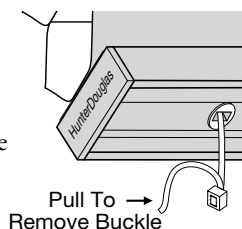
- Raise and lower the shade several times.
- If the length needs to be adjusted or the bottom rail is not level, use the following steps to correct.

### Shade Length Adjustment

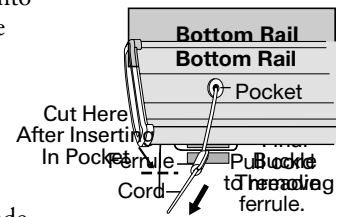
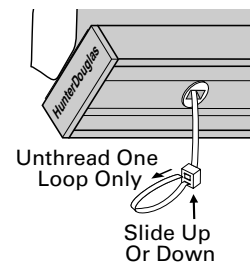
#### For 3/4" And 1 1/4" Headrails:

Adjust the height and level of the bottom rail by sliding the buckle up or down on the tape.

- Locate the buckle seated in a pocket on the bottom rail.
- Pull on the excess cord to remove the buckle from the pocket as you lift up the rail.



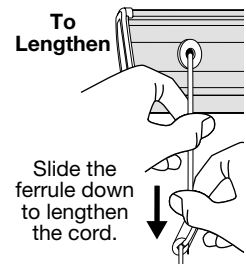
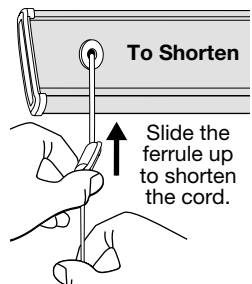
- Unthread one loop of the tape by pulling it out of the top slot.
- Slide the buckle along the tape to change the length of the shade and to level the bottom rail.
- After adjusting, thread the tape back through the top slot of the buckle to lock the buckle's position.
- Before inserting the buckle back into its pocket, pull the end of the tape over the top of the buckle and then down.
- Check your adjustment by making sure the shade stacks evenly when raised to the top.
- Once you are certain you have made the final adjustment and have fully inserted the buckle into the pocket, trim the tape flush with the buckle and bottom rail.



#### For 3/8" Headrails:

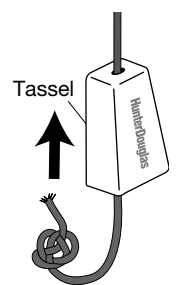
Shade height and adjustments to level the bottom rail can be made by adjusting the cord on the underside of the bottom rail.

- Locate the ferrule, seated in a pocket in the bottom rail.
- Remove the ferrule by pulling on the excess cord. If the cord has been trimmed, you will need to use a needlenose pliers to access it.
- To shorten the cord, hold the cord under the ferrule taut. Then slide the ferrule up toward the pocket.
- To lengthen the cord, hold the cord tight between the pocket and the ferrule. Then slide the ferrule down.
- After adjusting, place the ferrule fully back into the pocket.
- Once you are certain of the final adjustments, trim the cord flush with the ferrule and bottom rail.



### Tassel Cord Length

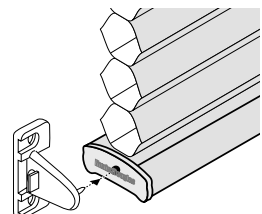
The tassel cord length is usually 2/3 the length of the fully closed shade. To shorten the tassel cord, slide the tassel up the cord revealing the knot. Make a new knot below the tassel at the desired location. Trim the excess cord below the knot. Slide the tassel back down over the knot.



### Attaching Hold-Down Brackets

Hold-down brackets can only be used on outside mounted shades.

- Lower the shade and place the pins from the hold-down brackets into the bottom rail end caps.
- On the mounting surface, mark the bracket hole locations.
- Check that the brackets are level and attach them to the mounting surface using two screws.

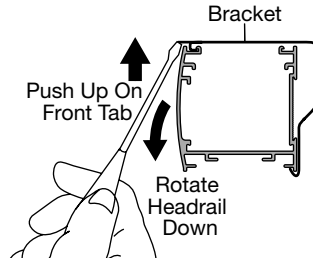


# 5 Remove The Shade

- Lower the shade about 4".

## For ¾" And 1¼" Headrails:

- Using a flat blade screwdriver, push up on the front tab of the mounting bracket to release the front of the headrail.
- Rotate the headrail downward and out from the bracket.



## For Headrails:

- Push in on the front of the headrail to release the front tab.
- While pushing the headrail in firmly, rotate it downward.

**NOTE:** Be careful not to tear the fabric or scratch the finish on the headrail.

# 6 Care And Cleaning

Honeycomb shades are made of an anti-static, dust-resistant fabric which repels dirt and dust. For most honeycomb fabrics, the following options are available if your shade needs cleaning.

## Dusting

Regular light dusting with a feather duster is all the cleaning that is needed in most circumstances.

## Vacuuming

Use a hand-held vacuum with low suction for more thorough dust removal.

## Spot-Cleaning

- Prepare a solution of warm water and a mild detergent.
- Dampen a clean cloth in the solution and wring it out.
- Dab the spot with the dampened cloth until it is gone.  
**Do not rub the fabric.**
- Allow the shade to dry in the completely lowered position.

**CAUTION:** Do not spot-clean Batiste, Opalescence™, or Royale fabrics.

## Deep Cleaning

- Immerse the shade in a basin or bathtub filled with a mild detergent. Never immerse the headrail.
- Rinse with clean water.
- Fully raise the shade and tilt to eliminate excess water.
- Reinstall the damp shade, lower it, and let it dry completely.

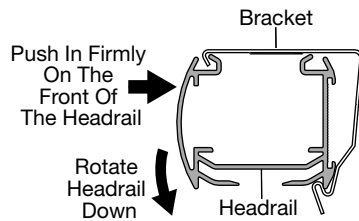
**CAUTION:** Do not immerse opaque, Opalescence, Royale, or Commercial fabrics.

## Ultrasonic Cleaning

Some honeycomb fabrics can be ultrasonically cleaned by a professional.

- Specify that a mild detergent solution be used.
- Never immerse the headrail in the solution.
- Dry the shade completely in the lowered position.

**CAUTION:** Do not ultrasonically clean Commercial, Opalescence, or opaque fabrics.



## Injection/Extraction

Honeycomb shades can be professionally cleaned using the injection/extraction method.

- A dry method of injection/extraction is required for Commercial, Opalescence™, Panache™, and opaque fabrics.
- If using injection/extraction for Batiste fabrics, specify that no chemicals are used (water only).

**For more comprehensive cleaning instructions, call the Hunter Douglas Customer Information Center toll free at:**

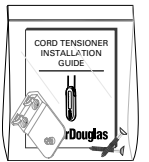
**1-888-501-8364**

# 7 Child Safety

## ! WARNING

To avoid entanglement and strangulation, keep cords out of the reach of young children. Also:

- Move cribs and furniture away from window covering cords.
- Install the enclosed safety cord tensioning device to reduce access to the cords. Installation instructions and components required for securing the cord tensioner are included with each shade.



# 8 Troubleshooting

Problem	Solution
The shade does not raise and lower evenly.	<ul style="list-style-type: none"><li>• Check the installation brackets. Make sure the shade fabric is not caught between the bracket and the headrail.</li><li>• Check inside the headrail. Make sure no obstructions keep the mechanism from turning.</li><li>• Check that the lift cords are not pinched or tangled.</li></ul>
The shade will not snap into the mounting brackets.	<ul style="list-style-type: none"><li>• Make sure the mounting brackets are level and aligned.</li></ul>
The shade will not raise.	<ul style="list-style-type: none"><li>• If hold-down brackets are used, make sure they have been released.</li></ul>
The lift cords hang from the bottom rail.	<ul style="list-style-type: none"><li>• The cords provide an easy way to level the bottom rail. Once adjusted correctly, cut off the extra cord.</li></ul>



# HunterDouglas

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