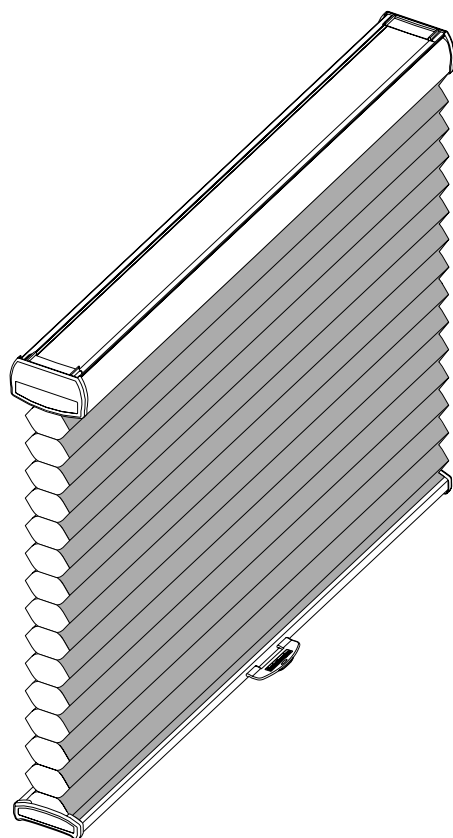# Installation and Care Instructions

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Duette® and Applause®
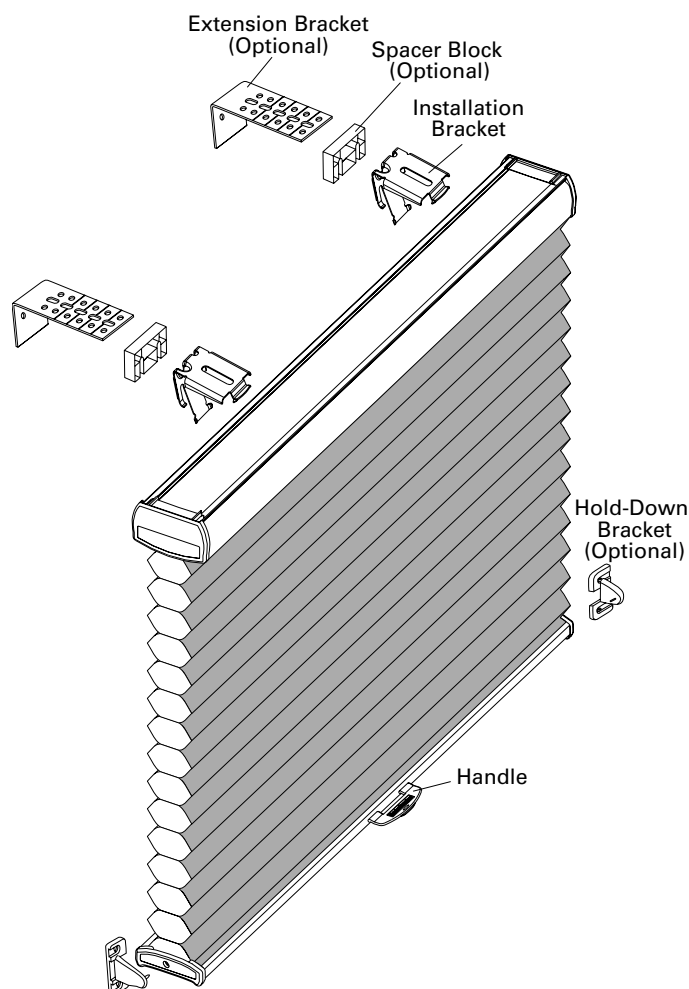Honeycomb Shades

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³/4", 1¹/4", and Double
Honeycomb LiteRise®
Standard Shades

HunterDouglas

THANK YOU for purchasing a Hunter Douglas product. Your new window shade has been custom built for you from the highest quality materials. Once in your window, it will provide you with a lifetime of beauty and trouble-free use.

Getting Started

- Remove the shade from the package. Keep the packaging until the shade operates to your satisfaction.
- Check the diagram to make sure you have the necessary parts.

Extension Bracket (Optional)
Spacer Block (Optional)
Installation Bracket
Hold-Down Bracket (Optional)
Handle

Tools needed for installing your shade:

- Flat blade and Phillips screwdrivers
- Level
- Measuring tape
- Pencil
- Pliers
- Power drill, ¹/4" hex driver, and drill bits
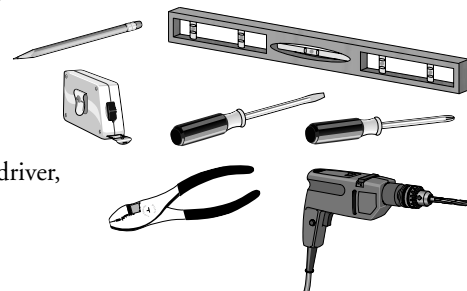
For assistance, call the Hunter Douglas Customer Information Center at 1-888-501-8364
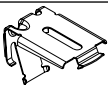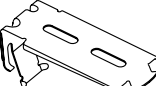
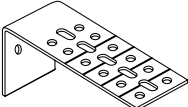**Visit our Web site at hunterdouglas.com**
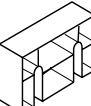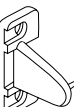
In addition, you will need fasteners designed to work with your specific mounting surfaces:

Mounting Surface	Fastener	
Wood	No. 6 Hex Head Screws (Provided)	
Drywall, Plaster	Wall Anchors, Expansion Bolts (Not Provided)	
Metal	Sheet Metal Screws (Not Provided)	

Contents of the hardware package may vary depending upon how the shade was ordered and whether the shade will be inside or outside mounted.

1 Mount The Installation Brackets

Bracket Requirements

Bracket Type	Brackets Required For Headrail Width			
	Up to 31"	31 $1/8$" to 79"	79 $1/8$" to 96"	96 $1/8$" to 120"
$3/4$" & Double Honeycomb Installation Bracket	2	3	4	5
$1 1/4$" Installation Bracket	2	3	4	N/A
Optional Extension Bracket	2	3	4	5
Optional End Mount Bracket*	2	2 (36" Max)	N/A	N/A
Optional Spacer Block	1-3 per bracket			
Optional Hold-Down Bracket	2			

*Not available on $1 1/4$" pleat.

Bracket Placement

- Measure 2" in from the ends of the headrail and mark the bracket location on the mounting surface.
- Bracket placement is the same for inside and outside mounts.

Top Of Rail
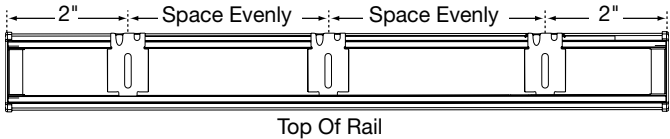
Inside Mount Applications

The depth required for a fully recessed mount depends upon the application.

Depth For Bracket Placement Inside Mount

Bracket Type	Minimum	Fully Recessed
$3/4$"*	$3/4$"	$2 1/4$"
$3/4$"* End Mount	$1 5/8$"	$2 1/4$"
$1 1/4$"	$1 3/4$"	$3 1/8$"

*Double Honeycomb uses $3/4$" bracket.

NOTE: Add the dimension of obstructions such as window cranks or handles to the minimum depth.

- Center each bracket over a mark on the mounting surface.
- Use a level to check that the brackets are level and aligned. If necessary, shim the bracket to level the headrail.

$3/4$" Bracket Shown

$1 1/4$" Bracket Shown
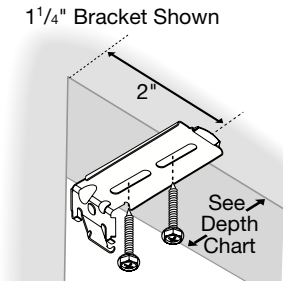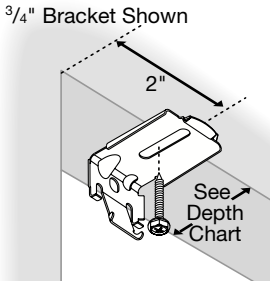
Outside Mount Applications

The minimum mounting height for outside-mounted shades is $5/8$".

- Center each bracket over a mark on the mounting surface.
- Use a level to check that the extension brackets are level and aligned.
- Attach using one screws.

$5/8$" Minimum
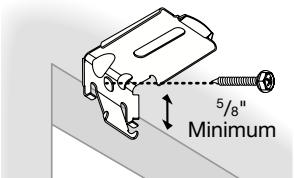
Spacer Blocks (Optional)

Each spacer block projects the installation bracket $1/2$" away from the mounting surface.

- Mount with the solid side facing the mounting surface.
- Use one mounting screw to secure each bracket to the mounting surface.
- Use a maximum of three spacer blocks per bracket.
- Use a level to check that the extension brackets are level and aligned.

Spacer Blocks

Extension Brackets (Optional)

Extension brackets project the installation brackets up to 3" from the mounting surface. This allows for additional clearance for obstructions such as window cranks or handles.

- To shorten the extension brackets, use pliers to break along the indentations.
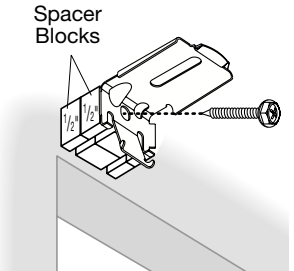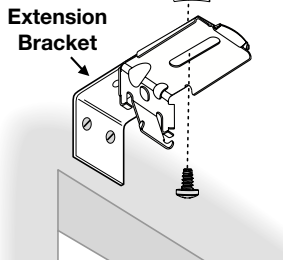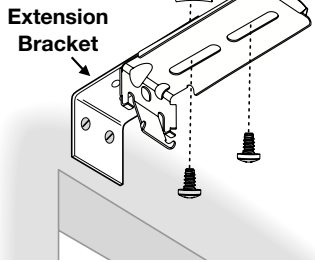- Center each bracket over a mark on the mounting surface.
- Use a level to check that the brackets are level and aligned. Attach using two screws.
- Attach the installation brackets to the underside of the extension brackets using the machine screws and nuts provided.

$^3/_4$" Bracket Shown

Extension Bracket

$1^1/_4$" Bracket Shown

Extension Bracket

NOTE: Attach the installation brackets to the same holes on all extension brackets to ensure the installation brackets are projected the same distance away from the mounting surface.

End Mount Applications

For end mounting, refer to the Honeycomb Shades End Mount Installation Instructions.

2 Install The Shade

- Position the shade so that the front (colored fabric) faces you.
- Slip the headrail into the installation brackets so the front of the bracket slides under the front groove on the top of the headrail.
- Gently roll the back of the headrail up and push back to snap into place.

Front of bracket fits under groove.

Bracket

Headrail

Back of headrail snaps into the bracket.
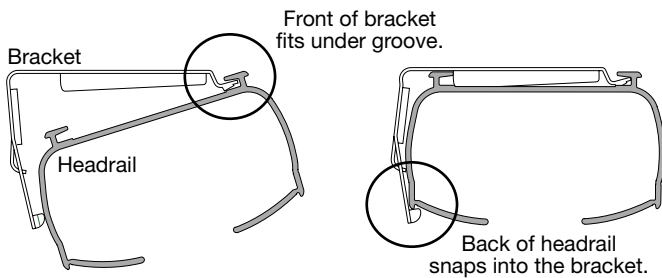
# 3 Attach Accessories

LiteRise® Handle

- Attach the handle at the center of the bottom rail.
- Hook the prongs of the handle onto the lip of the bottom rail.
- Rotate the handle downward until it catches under the bottom rail.

Front Of Shade

Handle

Bottom Rail

Rotate the handle down until it snaps onto the bottom rail.

Handle
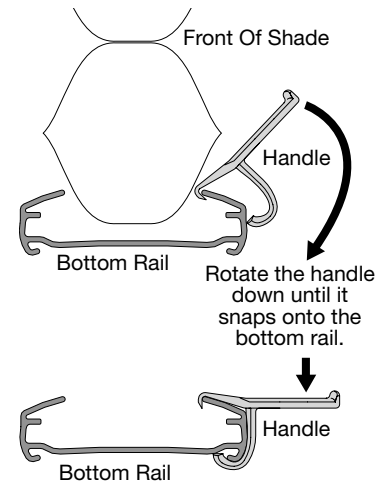
Bottom Rail

Attach Hold-Down Brackets (Optional)

Hold-down brackets can only be used on outside mounted shades.

- Lower the shade and place the pins from the hold-down brackets into the bottom rail end caps.
- On the mounting surface, mark the bracket hole locations.
- Check that the brackets are level and attach them to the mounting surface using two screws.
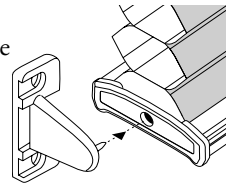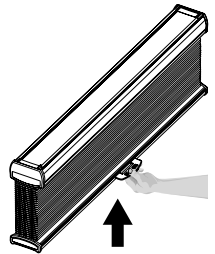
4 Operate The Shade

For better support and smoother operation, use the handle when raising and lowering the shade.

To Raise the Shade

- Slowly and steadily push up on the bottom rail handle. Allow the shade to stack evenly.

To Lower the Shade

- Slowly and steadily pull down on the bottom rail handle.
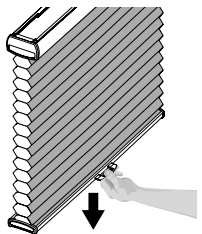
5 Adjust The Shade

Verify Shade Length

- Raise and lower the shade several times.
- If the length is incorrect or the bottom rail is not level, use the following steps to correct.

Shade Length Adjustment

Shade height and adjustments to level the bottom rail can be made by adjusting the cord on the underside of the bottom rail.

- Locate the ferrule, seated in a pocket in the bottom rail.

Bottom Rail

Pocket

Ferrule

Cord

Pull cord to remove ferrule.
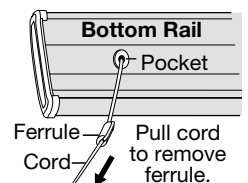
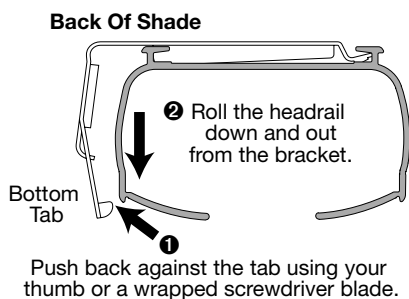- Remove the ferrule by pulling on the excess cord. If the cord has been trimmed, you will need to use needlenose pliers to access it.
- To shorten the cord, hold the cord tight under the ferrule. Then slide the ferrule up toward the pocket.
- To lengthen the cord, hold the cord tight between the pocket and the ferrule. Then slide the ferrule down.
- After adjusting, place the ferrule fully back into the pocket.
- Once you are certain of the final adjustments, trim the cord flush with the ferrule and bottom rail.

To Shorten

Slide the ferrule up to shorten the cord.

To Lengthen

Slide the ferrule down to lengthen the cord.
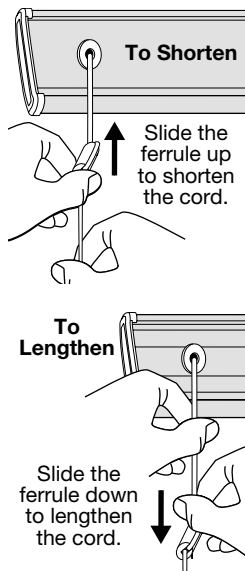
6 Remove The Shade

- While holding the headrail assembly, lower the shade approximately 4".
- Push back on the bottom tab of the mounting bracket to release the bottom edge of the headrail.
- After releasing the bottom edge, roll the back of the headrail downward and out from the bracket.

If the bracket is stiff, the headrail may be difficult to remove. Use a flat blade screwdriver wrapped in a soft cloth and push the blade against the bottom tab of the mounting bracket.

NOTE: Be careful not to scratch the finish on the back of the headrail.

Back Of Shade

❷ Roll the headrail down and out from the bracket.

Bottom Tab

❶

Push back against the tab using your thumb or a wrapped screwdriver blade.

7 Care And Cleaning

Honeycomb shades are made of an anti-static, dust-resistant fabric which repels dirt and dust. For most honeycomb fabrics, the following options are available if your shade needs cleaning.

Dusting
Regular light dusting with a feather duster is all the cleaning that is needed in most circumstances.

Vacuuming
Use a hand-held vacuum with low suction for more thorough dust removal.
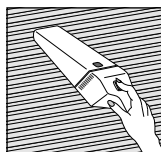
Spot-Cleaning
- Prepare a solution of warm water and a mild detergent.
- Dampen a clean cloth in the solution and wring it out.
- Dab the spot with the dampened cloth until it is gone. **Do not rub the fabric.**
- Allow the shade to dry in the completely lowered position.

CAUTION: Do not spot-clean Batiste, Opalessence™, Puressence™ or Royale fabrics.

Deep Cleaning
- Immerse the shade in a basin or bathtub filled with a mild detergent. Never immerse the headrail in the solution.

- Rinse with clean water.
- Fully raise the shade and tilt to eliminate excess water.
- Reinstall the damp shade, lower it, and let it dry completely.

CAUTION: Do not immerse Commercial, Casuelle™, opaque, Puressence™, or Royale fabrics.

Ultrasonic Cleaning
Some honeycomb fabrics can be ultrasonically cleaned by a professional.
- Specify that a mild detergent solution be used.
- Never immerse the headrail in the solution.
- Dry the shade completely in the lowered position.

CAUTION: Do not ultrasonically clean Commercial, Casuelle, Opalessence, Puressence, or opaque fabrics.

Injection/Extraction
Honeycomb shades can be professionally cleaned using the injection/extraction method.
- A dry method of injection/extraction is required for Commercial, Casuelle, Opalessence, Panache™, and opaque fabrics.
- If using injection/extraction for Batiste fabrics, specify that no chemicals are used (water only).
- Never immerse the headrail in the solution.

CAUTION: Do not use injection/extraction cleaning on Puressence fabrics.

For more comprehensive cleaning instructions, call the Hunter Douglas Customer Information Center toll free at:

1-888-501-8364

8 Troubleshooting

Problem	Solution
The shade does not raise and lower evenly.	• Make sure the mounting brackets are level and aligned. • Adjust the bottom rail by sliding the ferrules up or down the cord.
The shade will not raise.	• If hold-down brackets are used, make sure they have been released.
The lift cords hang from the bottom rail.	• The cords provide an easy way to level the bottom rail. Once adjusted correctly, cut off the extra cord.

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